INSTRUCTIONS 11/1/19

* Place on your letterhead.
* Make any changes to this sample letter needed to meet the needs of your patients.
* Send the letter via regular mail.
* Send a copy to the referring ophthalmologist or optometrist.
* Place a copy in the patient’s medical records.

Dear [name of patient],

I am writing to you about the XEN© Glaucoma Treatment System that was used to treat your glaucoma.

A XEN© 45 Gel Stent was placed in your eye using a XEN© Injector. The stent is a small tube that drains fluid from the eye to relieve high eye pressure.

**Allergan, the manufacturer of the Xen**© **System, has issued a voluntary recall of these devices.** It found small amounts of a polishing substance on the sleeves covering several of the XEN© Injector needles.

**There is no need to remove the stent at this time.** Although the polishing substance could get into the eye and irritate it, Allergan has not reported any patients experiencing this problem.

Please come to the office for your regular appointments. Please call our office if you have any questions about this recall or concerns about your eye.

Sincerely,

[Name of ophthalmologist]

Cc [Name of referring ophthalmologist or optometrist]